

Hello,

This is a challenging time for many Canadians. Earlier this year, we deferred your insurance premiums for 90 days, interest free, to help keep your coverage in place.

We want to make it easy for you to repay these deferred premiums. We'll divide this amount over the next 12 months. This will be interest free.

Repaying your premiums

- The total amount owing is \$ XXX.
- To repay this amount, your new monthly payment for the next 12 months will be \$XXX. This payment covers:
 - your regular monthly payment of \$XXX, plus
 - o the deferred payment of \$XXX.
- <if paying by PAC> We'll restart your pre-authorized chequing (PAC)
 payments on DATE.
 <if paying by other means> Please send us a payment by DATE.

The amount on the original letter we sent might be different from this letter. That's because we now have more up-to-date payment information about your deferral.

if advisor If you need advice about repaying the deferred amount, please connect with your advisor, NAME, at NUMBER. They are here for you.

if no advisor If you need advice about repaying the deferred amount, please connect with the Insurance & Wealth Consulting team at 1-888-444-7110. They are here for you.

If you need anything else, call us at 1-888-999-2068, any business day from 8 a.m. to 5 p.m. ET. We're here to help.

Sincerely,

The team at Sun Life