

Viewing Payment Details Quick Reference Guide

Purpose: This document provides instructions for Ascension suppliers to view and download remittance details for payments in the Supplier Portal. **Audience**: Ascension suppliers with access to the Supplier Portal

Contents

Logging In Searching for Payments Downloading a List of Payments Viewing & Downloading Remittance Details Payment Methods Cancelled Payments

Logging In

1. Navigate to https://supplierportal.ascension.org and click the View Payment History button.



2. A new browser tab will open with the Oracle PeopleSoft login screen. Enter your user ID and password and click the **Sign In** button.



c	DRACLE [®] PeopleSoft
User ID	
Password	
Select a Language	
English	~
	Sign In
	Enable Screen Reader Mode

Searching for Payments

1. The View Payment page will display your five most recent payments in the Payment History section.

Payment Hist	ory		Find View All	🛛 🛛 🔣 👘 First	🕚 1-5 of 5 🕑 Last		
Supplier ID	Payment Date	Reference	Payment Amount	Curr	Payment Method	Pay Group Code	Payment Status
0000025609	11/08/2023	0924082	1,867.67	USD	ACH	RP	Paid
0000128316	11/08/2023	0924299	2,443.60	USD	ACH	RP	Paid
0000025609	11/07/2023	0920205	12,342.12	USD	ACH	RP	Paid
0000128316	11/07/2023	0920496	15,320.58	USD	ACH	RP	Paid
0000128316	11/07/2023	2076750	151.30	USD	снк	RP	Paid

2. To search for a specific payment, enter relevant search criteria in the **View Payment** section. **Please note** that not all search fields are required. The less criteria entered, the wider the search results.

View Payment		
Suppliers		
Select All	Deselect All	
Find 🔄 🔣	First 🕢 1-2 of 2 🕑 Last	From Date
Supplier ID	Suppliers	To Date
0000025609		
0000128316		Payment Ref
		Payment Search Amount

- a. If you know the payment number, enter it in the **Payment Ref** field and click the **Search** button.
- b. If you do not know the payment number, enter the Payment Amount and click the Search button.



- c. If you do not know the payment number or payment amount, you can search for all payments for one or more supplier IDs by clicking **Select All** or by checking the box next to the supplier ID you would like to search.
- d. You can also adjust the **From Date** and **To Date** to narrow your search results to a particular date range.
- 3. Click the **Search** button to search using the criteria you entered. Search results will display in the **Payment History** section.

View Paym Suppliers	ent							
Select All	D	eselect All						
Find [코	📑 🛛 First	🕚 1-2 of 2 🕑 L	ast From	Date	B			
Supplier ID		Suppliers	То	Date	21			
0000025609								
0000128316			Paymen	t Ref 09	20205			
			Payn	nent ount		Search		
Payment Hist	ory		Pe	rsonalize	Find View All	🔄 📑 🛛 Firs	t 🕢 1 of 1	🕑 Last
Supplier ID	Payment Date	Reference	Payment Amount	Curr	Payment Method	Pay Group Code	Paym	ent Status
0000025609	11/07/2023	0920205	12,342.12	USD	ACH	RP		Paid

4. If multiple search results are found, note that the Payment History will display the five most recent payments, and you can click the arrows or the **View All** link to view additional payments from the list.

Payment Hist	tory		Persor	nalize F	ind 🛛 View All 🖉 🔜 🛛 First 🕢 1-5 of 82 🕦 I			
Supplier ID	Payment Date	Reference	Payment Amount	Curr	Payment Method	Pay Group Code	Payment Status	
0000025609	10/31/2023	0913258	5,863.85	USD	ACH	RP	Paid	
0000128316	10/31/2023	0913965	12,612.94	USD	ACH	RP	Paid	
0000128316	10/31/2023	0913964	2,931.86	USD	ACH	RP	Paid	
0000128316	10/31/2023	0913963	6,417.16	USD	ACH	RP	Paid	
0000025609	10/30/2023	0912399	2,340.22	USD	ACH	RP	Paid	

Downloading a List of Payments

1. To download a list of payments for a particular date range, enter the date range on the **View Payment** screen and click **Search.** Note that if you do not select a supplier ID, the search will return payments for all suppliers available.



View Payment		
Suppliers		
Select All	Deselect All	
Find 🔄 📑	First 🕚 1-2 of 2 🕑 Last	From Date 10/01/2022
Supplier ID	Suppliers	To Date 10/31/2023 时
0000025609		
0000128316		Payment Ref
		Payment Search Amount

2. The payments will display in the **Payment History** section. To download the list of payments, click the download icon. You will be prompted to save the Excel file to your computer.

Payment Histo	ry	🛛 🛛 🔜 🖉 🛛 🛛 🖪	🔰 1-5 of 82 🕟 Last				
Supplier ID	Payment Date	Reference	Payment Amount	Curr	Payment Method	Pay Group Code	Payment Status
0000025609	10/31/2023	0913258	5,863.85	USD	ACH	RP	Paid
0000128316	10/31/2023	0913965	12,612.94	USD	ACH	RP	Paid
0000128316	10/31/2023	0913964	2,931.86	USD	ACH	RP	Paid
0000128316	10/31/2023	0913963	6,417.16	USD	ACH	RP	Paid
0000025609	10/30/2023	0912399	2,340.22	USD	ACH	RP	Paid

Viewing & Downloading Remittance Details

1. To view details for a specific payment, click the payment number link in the **Reference** column under the **Payment History** section.

Payment Histo	ry		rsonalize	Find View All	🖉 📑 🛛 🖓 Firs	t 🕢 1 of 1 🕑 Last	
Supplier ID	Payment Date	Reference	Payment Amount	Curr	Payment Method	Pay Group Code	Payment Status
0000128316	11/07/2023	2076750	151.30	USD	СНК	RP	Paid

- 2. The **Payment Details** page will display.
- 3. If the **Payment Method** is CHK, the **Remit Address** is the address where the check was sent. The **Reconcile Date** is the date the check was cashed.



Payment Detai	ils						
						Pymnt Ref ID	0565001
						Payment Date	11/30/2021
						Reconcile Date	12/14/2021
						Pay Group Code	RP
Supplier ID	0000025609					Payment Status	Paid
Supplier Name	SHRED-IT						
Remit Address	2355 WAUKEGAN RD BANNOCKBURN IL	60015	USA				
Payment Amount	75.650	USD		Payment Method	CHK		

4. The **Details** section will display a list of all invoices and credits that are included on the payment, along with any Payment Messages related to the invoice or credit.

Details													
E Q									1-6 0	of 6 🗸	►	ΙV	/iew All
Business Unit	Invoice Date	Invoice Number	Gross Paid Amount	Paid Amount	Currency	Payment Message							
AH Ministry Service Center	07/31/2023	8004443758	317.80	317.80	USD								
AH Ministry Service Center	03/31/2023	8003677300	389.40	389.40	USD								
AH Ministry Service Center	09/25/2023	8004759284	94.72	94.72	USD								
AH Ministry Service Center	02/25/2023	8003419714	751.80	751.80	USD								
AH Ministry Service Center	01/25/2023	8003213234	237.95	237.95	USD								
AH Ministry Service Center	09/30/2023	8004913105	76.00	76.00	USD								

5. To download the remittance details for the payment, click the action icon and select **Download Details Table to Excel.** You will be prompted to save the Excel file to your computer.

Details				
Γ				
Personalize	Invoice Number	Gross Paid Amount	Paid Amount	Currency
Zoom Details Download Details Table to Excel	8005102336	171.33	171.33	USD

6. If you have questions or need more information about a payment, please submit a self-service case to the Ascension Accounts Payable team and include the payment number, payment amount, and payment date in the details of your request.



Payment Methods

To determine how a payment was issued, look at the combination of the "Payment Method" and "Pay Group Code." Please see below for details.

Payment Method	Pay Group Code	Description
ACH	GH	GHX ACH or virtual card
ACH	WC	Wells Fargo virtual card
ACH	RP	ACH direct deposit
СНК	RP	Paper check

This information can be seen in two places:

1. View Payments page under Payment History:

Payment Histo		Personalize Find View All 🔄 🏢 First 🕢 1-5 of 5 🕟 Last					
Supplier ID	Payment Date	Reference	Payment Amount	Curr	Payment Method	Pay Group Code	Payment Status
0000025609	11/09/2023	0924848	3,603.39	USD	ACH	RP	Paid

2. Payment Details page:

Payment Details									
						Pymnt Ref ID	0913964		
						Payment Date	10/31/2023		
						Reconcile Date			
						Pay Group Code	RP		
Supplier ID	0000128316					Payment Status	Paid		
Supplier Name	STERICYCLE INC								
Remit Address	PO BOX 6575 CAROL STREAM	60197	USA						
Payment Amount	2,931.860	USD		Payment Method	ACH				

Cancelled Payments

1. If the Payment Status indicates "Void" this means the payment was cancelled.

Payment Histo	Personalize Find View All 🔄 拱 First 🕢 1 of 1 🕟 Last						
Supplier ID	Payment Date	Reference	Payment Amount	Curr	Payment Method	Pay Group Code	Payment Status
0000128316	09/04/2023	0861512	2,029.26	USD	ACH	RP	Void



2. If the payment has been reissued, there will be a link on the Payment Details screen to the reissued payment.

Payment Details									
						Pymnt Ref ID	0861512		
						Payment Date	09/04/2023		
						Reconcile Date			
						Pay Group Code	RP		
Supplier ID	0000128316					Payment Status	Void		
Supplier Name	STERICYCLE INC					Reissued	Payment Ref: 0862498		
Remit Address	28883 NETWORK PL CHICAGO IL	60673- 1288	USA						
Payment Amount	2,029.260	USD		Payment Method	ACH				

7. If the payment has not been reissued or you need more information about a cancelled payment, please submit a selfservice case to the Ascension Accounts Payable team and include the payment number, payment amount, and payment date in the details of your request.